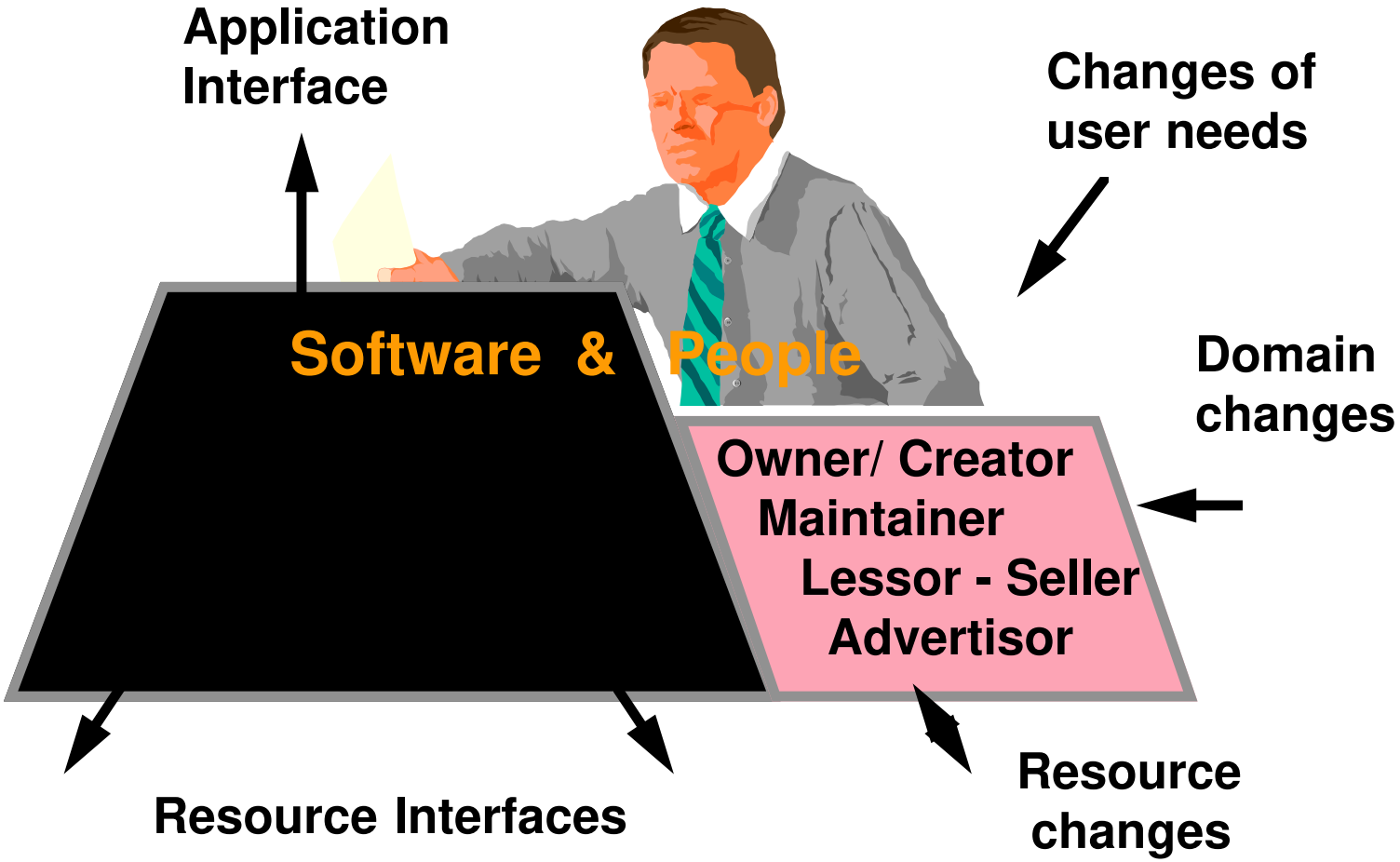A mediator Is not just static software