Information flow in mediation

- DELIVERY

  ▼ ▲

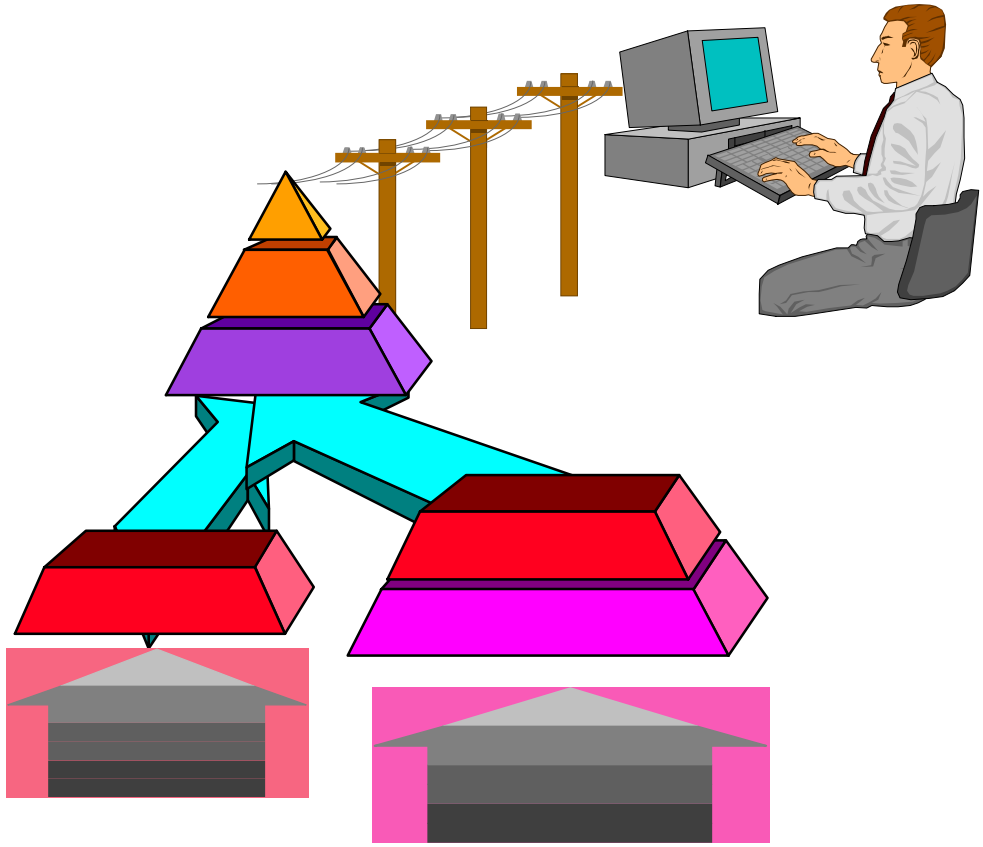
- SUMMARIZATION

  ▼ ▲

- INTEGRATION

  ▼ ▲

- ABSTRACTION

  ▼ ▲

- ACCESS