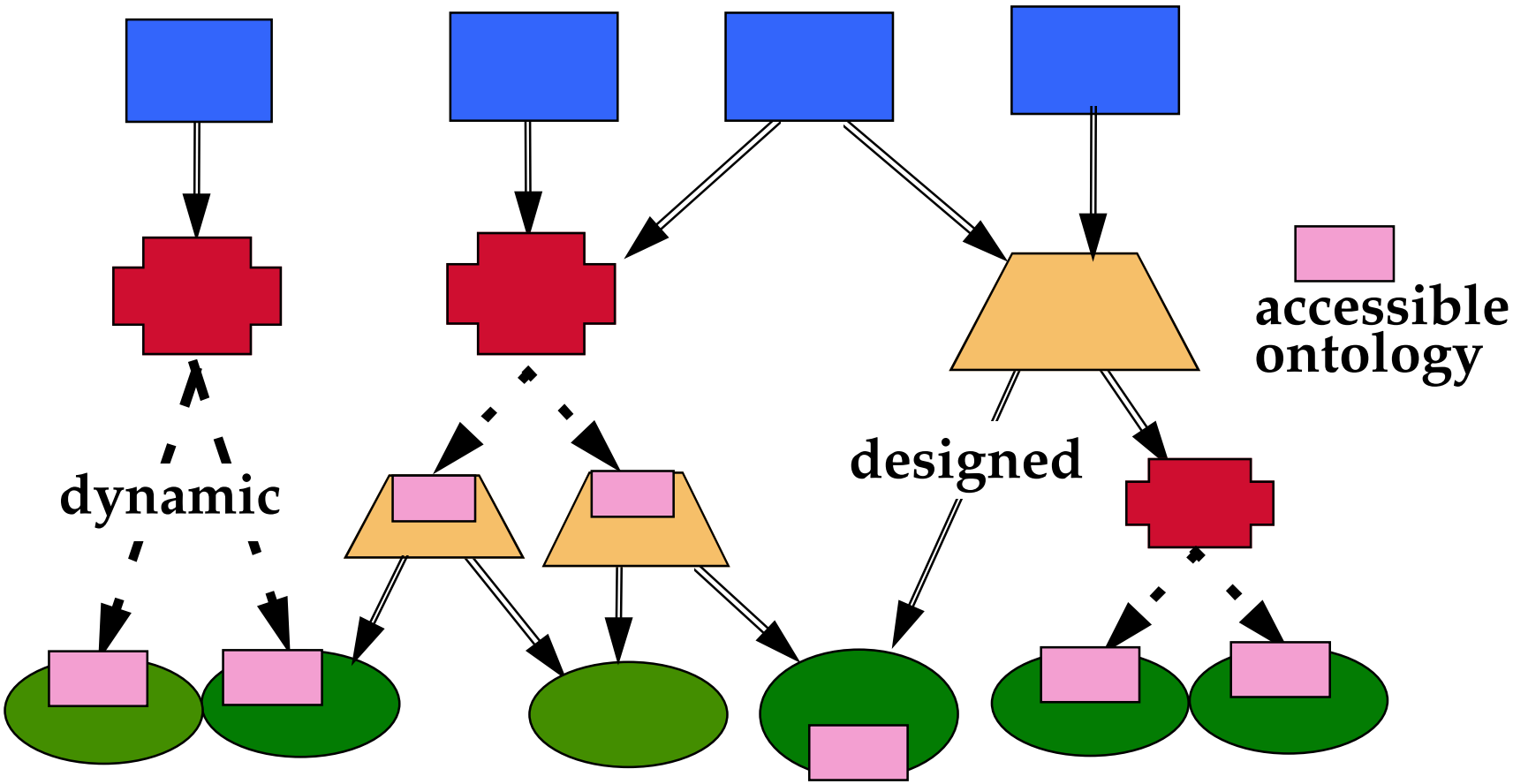Facilitators and Mediators