Agent System Differences DBA/SO

- Be helpful to customer
- Tell cust. re problems, *query may be fixed*
- Exploit DB meta-data
- Isolate transactions
- Ship result to customer

- Be helpful to security off.
- Tell sec.off. re problems, *sec.off. may contact cust.*
- Exploit customer inform.
- Use history of usage
- Ship result to sec.off. with result description (source, cardinality)

Finding: the differences are greater than we imagined initially