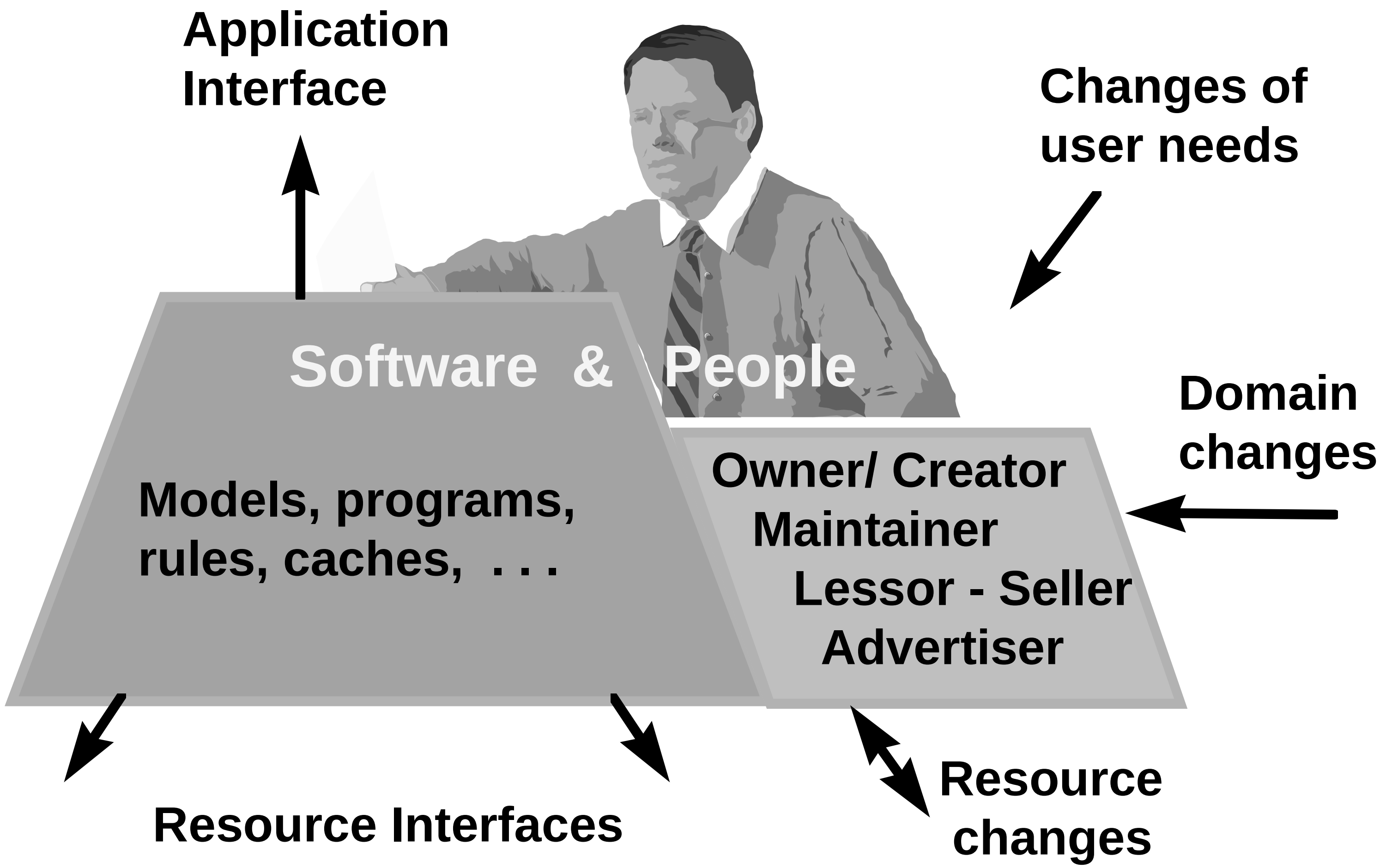A mediator is not just static software