



Research Silicon Valley

Reimaging Textbooks Through the Data Lens

Rakesh Agrawal Microsoft Research – Silicon Valley

Joint work with S. Gollapudi, A. Kannan, & K. Kenthapadi February 15, 2013



Stanford InfoSeminar

Thesis



Education generally, and cloudconnected electronic books particularly, provide huge opportunity to expand and grow data mining research



Outline



- Importance of electronic textbooks
- Enriching textbooks through data mining
- Research opportunities
- Concluding thoughts



Outline



- Importance of electronic textbooks
- Enriching textbooks through data mining
- Research opportunities
- Concluding thoughts



Three Trends

- Centrality of good educational material for economic development
- Continued Increased adoption of Internet
- Emergence of tablets/e-readers



Education and Textbooks



Education: Primary vehicle for improving economic well-being of people

- World Bank Reports, 1998, 2007

Textbooks: Most cost-effective means of positively impacting educational quality

- Also indispensable for fostering teacher learning and for their ongoing professional development
- Works by Clarke, Crossley, Fuller, Hanushek, Lockheed, Murby, Vail, and others





2.3B Global Internet Users in 2011* – 8% Growth*, Driven by Emerging Markets

		2008-2011 Internet User	2011 Internet		Populatio
Rank	Country	Adds (MMs)	Users (MMs)	Y/Y Growth	Penetratio
1	China	215	513	12%	38%
2	India	69	121	38	10
3	Indonesia	37	55	22	23
4	Philippines	28	34	44	35
5	Nigeria	21	45	*	28
6	Mexico	19	42	19	37
7	Russia	16	61	3	43
8	USA	15	245	1	79
9	Iran	14	37	*	48
10	Turkey	11	36	26	49
	Тор 10	444	1,189	12%	32%
	World	663	2,250	8%	32%

Growth in Tablets/e-Readers: 29% US adult owners from 2% in less than 3 years

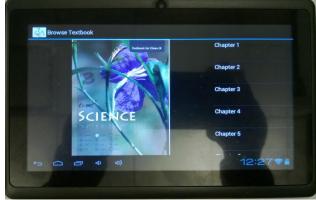


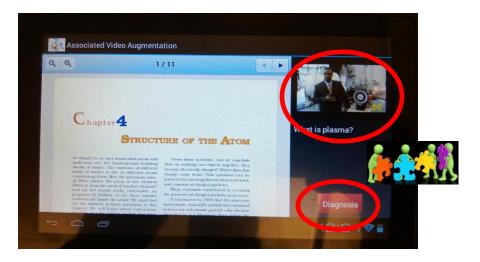


Reimagining Textbooks











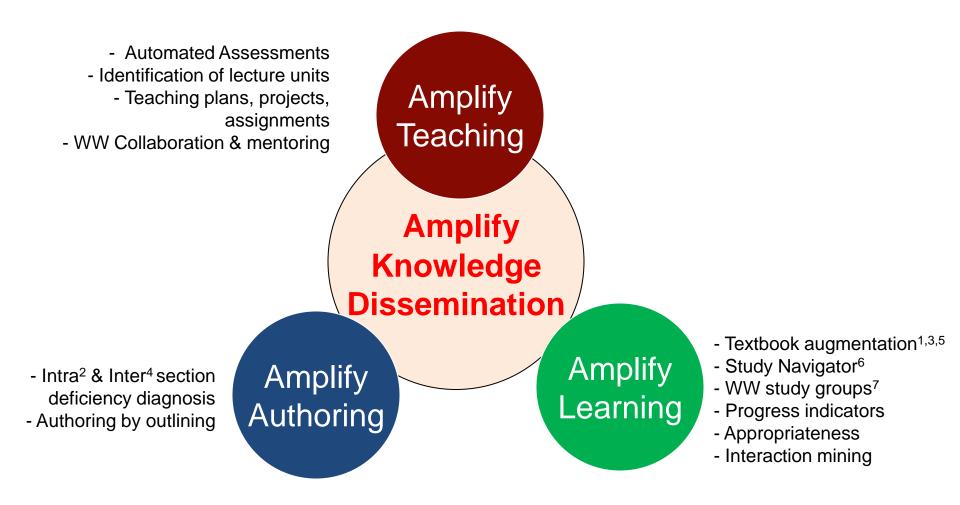
Outline



- Importance of electronic textbooks
- Enriching textbooks through data mining
- Research opportunities
- Concluding thoughts



Project Knowledge Amplifier (Ka)



Microsoft Ka: Acronym for 'Knowledge amplifier'. Also, 'vital essence' in ancient Egypt

Data Mining for Enriching Textbooks

Diagnostic tool to identify deficiencies

Identify sections needing enrichment

Decision model based on syntactic complexity of writing and dispersion of key concepts in the section [AGK+11]

Quantify comprehension burden on the reader

Assess the extent to which the textbook follows desirable properties and measure the comprehension burden due to non-sequential presentation of concepts [ACG+12]

Augmenting book sections with web content

Add selective links to articles

Determine key concepts in each section of a book and find links to authoritative web articles for these concepts [AGK+11]

Add selective images

Find images most relevant for a section factoring in images in other sections [AGK+11]

Add selective videos

Find appropriate videos for a section

Vetted on high school textbooks (NCERT, India): Grades IX – XII Across subjects

[AGK+11] <u>Data Mining for improving Textbooks</u>, SIGKDD Explorations, 13(2), 2011 (summary of 3 earlier papers). [ACG+12] <u>Empowering Authors to Diagnose Comprehension Burden in Textbooks</u>, KDD 2012.

Microsoft[®]

Textbooks

Data Mining for Enriching Textbooks

Diagnostic tool to identify deficiencies

Identify sections needing enrichment

Decision model based on syntactic complexity of writing and dispersion of key concepts in the section [AGK+11]

Quantify comprehension burden on the reader

Assess the extent to which the textbook follows desirable properties and measure the comprehension burden due to non-sequential presentation of concepts [ACG+12]

Augmenting book sections with web content

Add selective links to articles

Determine key concepts in each section of a book and find links to authoritative web articles for these concepts [AGK+11]

Add selective images

Find images most relevant for a section factoring in images in other sections [AGK+11]

Add selective videos

Find appropriate videos for a section

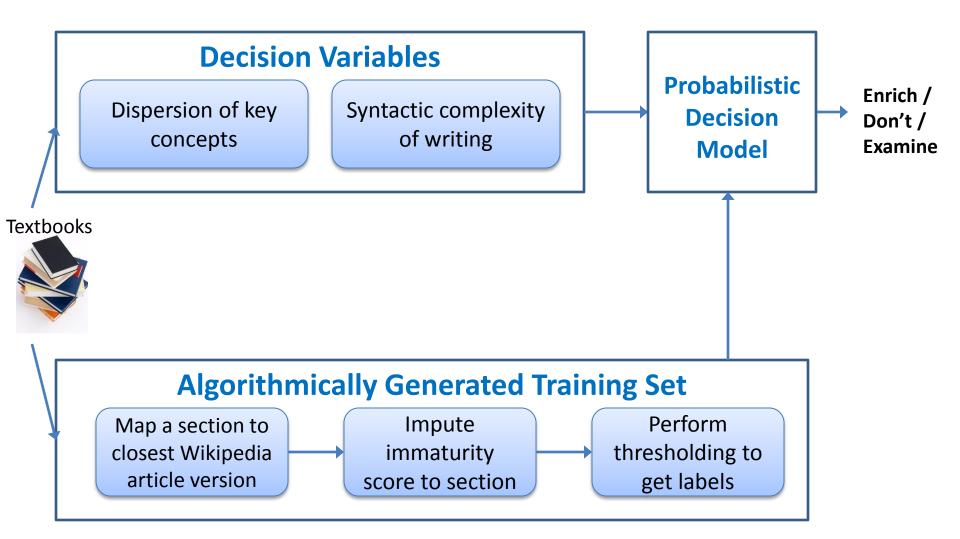
Vetted on high school textbooks (NCERT, India): Grades IX – XII Across subjects

[AGK+11] <u>Data Mining for improving Textbooks</u>, SIGKDD Explorations, 13(2), 2011 (summary of 3 earlier papers). [ACG+12] <u>Empowering Authors to Diagnose Comprehension Burden in Textbooks</u>, KDD 2012.

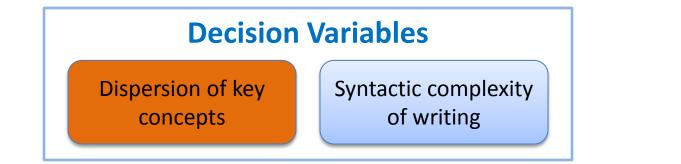
Microsoft[®]

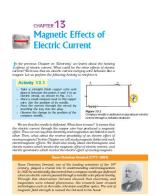
Textbooks

Sections Needing Enrichment

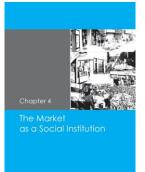


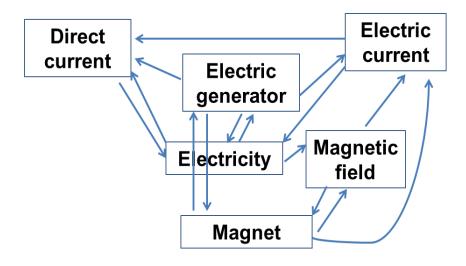




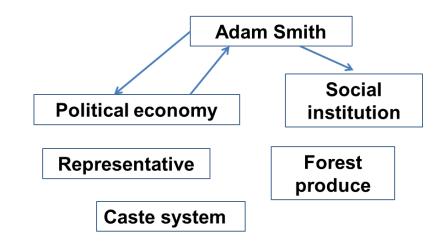


Many unrelated concepts in a section → Hard to understand section





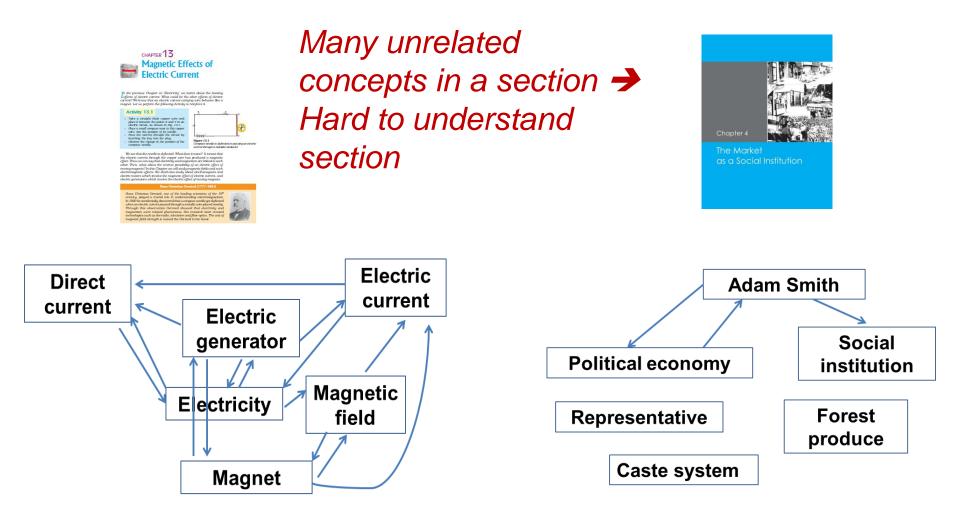
Microsoft[®]



Computing Dispersion

- V = set of key concepts discussed in section s
 - *Terminological noun phrases:* Linguistic pattern A*N⁺ (A: adjective; N: noun)
 - "concepti" Wikipedia titles
- *Related*(*x*,*y*) = *C*oncept *x* is related to concept *y*
 - Co-occurrence
 - true if Wikipedia article for x links to the article for y
- Dispersion(s) := Fraction of unrelated concept pairs
 - (1 Edge Density) of the concept graph



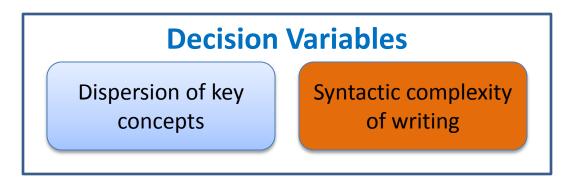


Dispersion = $1 - \frac{15}{30} = 0.5$

Dispersion = 1 - 3/30 = 0.9

Larger dispersion \rightarrow greater need for augmentation



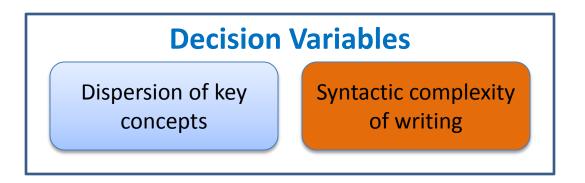


- 100+ years of readability research
- 200+ Readability formulas
 - In widespread use (notwithstanding limitations)
- Popular formulas:

Flesch Reading Ease Score [17]	206.835	_	84.6	Х	S/W	_	1.015	×	W/T	С	=	Number of words with
Flesch-Kincaid Grade Level [31]	-15.59	+	11.8	×	S/W	+	0.39	×	W/T	L.		three syllables or more
Dale-Chall Grade Level [14]	14.862	—	11.42	×	D/W	+	0.0512	×	W/T		=	Number of words on the Dale Long List
Gunning Fog Index [23]			40	×	C/W	+	0.4	×	W/T	T	_	the Dale Long List Number of letters
SMOG Index [37]	3.0	+	$\sqrt{30}$	×	$\sqrt{C/T}$					s	_	Number of syllables
Coleman-Liau Index [10]	-15.8	+	5.88	×	L/W	_	29.59	×	T/W	T	_	Number of sentences
Automated Readability Index [46]	-21.43	+	4.71	×	L/W	+	0.50	×	W/T	W	=	Number of words

- Regression coefficients learned over specific datasets
 - McCall-Crabbs Standard Test Lessons

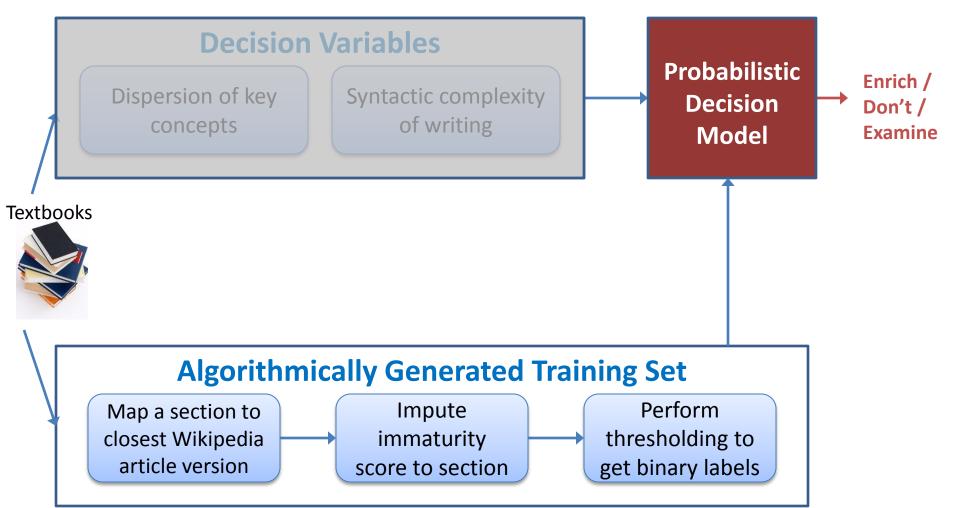




- Direct use of *Readability formulas* yielded poor results
- Variables abstracted from readability formulas:
 - Word length: Average syllables per word (S/W)
 - Sentence length: Average words per sentence (W/T)
- Larger syntactic complexity → greater need for augmentation



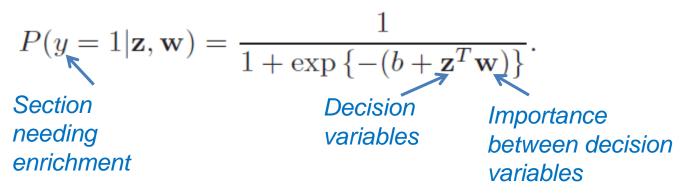
System Overview





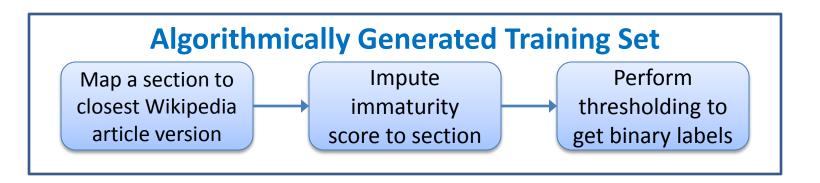
Probabilistic Decision Model

- Probabilistic scoring of a section needing enrichment through logistic regression
- Probability that a section needs enrichment



- Optimal weight vector w learned from a training set of textbook sections
- Scores binned into
 - "Enrich", "Don't enrich", or "Manually investigate to decide"



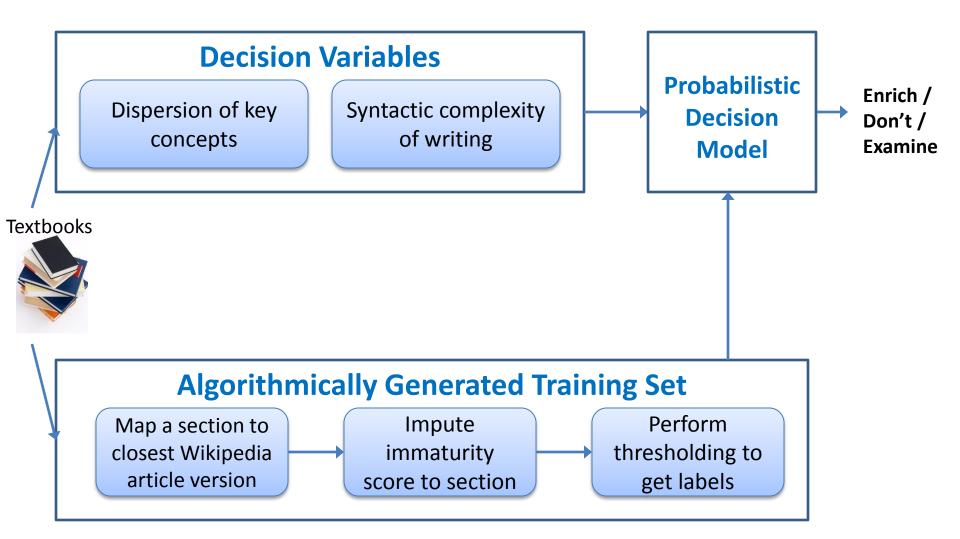


- Difficult to get qualified judges who would give consistent labels
- Map a textbook section to a most similar version of a similar article in a versioned repository (Wikipedia)
- Compute immaturity of this version as a proxy for that of the section
- Immaturity: function of relative edits on each day and a time window K, with more weight to recent edits (see paper)
- Immaturity computation reliable at only extreme ends
 - But only few quality labels are needed

Microsoft

[AGK+11a] Identifying Enrichment Candidates in Textbooks. WWW 2011.

Sections Needing Enrichment





Application to Indian Textbooks

विद्यया ऽ मृतमञ्जुते



- Book corpus: 17 high school textbooks published by NCERT*
 - Grades IX XII
 - Subject areas: Sciences, Social Sciences, Commerce, Math
 - 191 chapters, 1313 sections
- Followed by millions of students
- Available online



* National Council of Educational Research and Training

Results: Sections needing enrichment

Chapter 2

FORMS OF BUSINESS ORGANISATION

2.7 CHOICE OF FORM OF BUSINESS ORGANISATION

After studying various forms of business organisations, it is evident that each form has certain advantages as well as disadvantages. It, therefore, becomes vital that certain basic considerations are kept in mind while choosing an appropriate form of

(ii) Liability: In case of sole proprietorship and partnership firms, the liability of the owners/partners is unlimited. This may call for paying the debt from personal assets of the owners. In joint Hindu family business, only the *karta* has unlimited liability. In cooperative societies and companies, however, liability is limited and creditors can force payment of their claims only to the extent of the company's assets.

above are inter-related. Factors like capital contribution and risk vary with the size and nature of business, and hence a form of business organisation that is suitable from the point of view of the risks for a given business when run on a small scale might not be companies have to be compulsorily registered. Formation of a company involves a lengthy and expensive legal procedure. From the point of view of initial cost, therefore, sole proprietorship is the preferred form as it involves least expenditure. Company form of organisation, on the other hand, is more complex and involves greater costs.

operations. Cooperative societies and

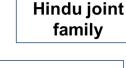
in nature and require professionalised management, company form of organisation is a better alternative. Proprietorship or partnership may be suitable, where simplicity of operations allow even people with limited skills to run the business. Thus, the nature of operations and the need for professionalised management affect the choice of the form of organisation. (y) Capital considerations: Companies

organisations one by one. In Table 2.5, we analysed characteristics of different forms of organisations taken together so as to enable you to understand on a comparative basis as to where a form of organisation stands in comparison to others in respect of select features.



Sole proprietorship

Assets



Functional areas

Common seal

Long sentences, e.g.,

 Factors like capital contribution and risk vary with the size and nature of business, and hence a form of business organisation that is suitable from the point of view of the risks for a given business when run on a small scale might not be appropriate when the same business is carried on a large scale.



Results: Sections not needing enrichment

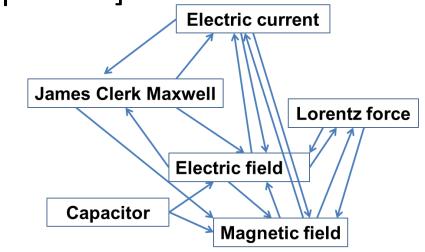
Chapter Eight ELECTROMAGNETIC

8.1 INTRODUCTION

In Chapter 4, we learnt that an electric current produces magnetic field and that two current-carrying wires exert a magnetic force on each other. Further, in Chapter 6, we have seen that a magnetic field changing with time gives rise to an electric field. Is the converse also true? Does an electric field changing with time give rise to a magnetic field? James Clerk Maxwell (1831-1879), argued that this was indeed the case – not only an electric current but also a time-varying electric field generates magnetic field. While applying the Ampere's circuital law to find magnetic field at a point outside a capacitor connected to a time-varying current, Maxwell noticed an inconsistency in the Ampere's circuital law. He suggested the existence of an additional current, called by him, the displacement current to remove this inconsistency.

Maxwell formulated a set of equations involving electric and magnetic fields, and their sources, the charge and current densities. These equations are known as Maxwell's equations. Together with the Lorentz force formula (Chapter 4), they mathematically express all the basic laws of electromagnetism.

The most important prediction to emerge from Maxwell's equations is the existence of electromagnetic waves, which are (coupled) timevarying electric and magnetic fields that propagate in space. The speed of the waves, according to these equations, turned out to be very close to • Highly related concepts [low dispersion]:



 Written clearly with simple sentences [low syntactic complexity]



Aakash Implementation

Section diagnosis		
Word Complexity: 1.5	Sentence Complexity : 21.3	
Dispersion of Concepts: 0.66	# Words: 985 # Sentences: 58	Close
5 6 8		12:23



Data Mining for Enriching Textbooks

Diagnostic tool to identify deficiencies

Identify sections needing enrichment

Decision model based on syntactic complexity of writing and dispersion of key concepts in the section [AGK+11]

Quantify comprehension burden on the reader

Assess the extent to which the textbook follows desirable properties and measure the comprehension burden due to non-sequential presentation of concepts [ACG+12]

Augmenting book sections with web content

Add selective links to articles

Determine key concepts in each section of a book and find links to authoritative web articles for these concepts [AGK+11]

Add selective images

Find images most relevant for a section factoring in images in other sections [AGK+11]

Add selective videos

Find appropriate videos for a section

Vetted on high school textbooks (NCERT, India): Grades IX – XII Across subjects

[AGK+11] <u>Data Mining for improving Textbooks</u>, SIGKDD Explorations, 13(2), 2011 (summary of 3 earlier papers). [ACG+12] <u>Empowering Authors to Diagnose Comprehension Burden in Textbooks</u>, KDD 2012.

Microsoft[®]

Textbooks

A section from an Economics Textbook

1.1 Emergence of Macroeconomics

Macroeconomics, as a separate branch of economics, emerged after the British economist John Maynard Keynes published his celebrated book The General Theory of Employment, Interest and Money in 1936. The dominant thinking in economics before Keynes was that all the labourers who are ready to work will find employment and all the factories will be working at their full capacity. This school of thought is known as the classical tradition. However, the Great **Depression** of 1929 and the subsequent years saw the output and employment levels in the countries of Europe and North America fall by huge amounts. It affected other countries of the world as well. Demand for goods in the market was low, many factories were lying idle, workers were thrown out of jobs. In USA, from 1929 to 1933, **unemployment rate** rose from 3 per cent to 25 per cent (unemployment rate may be defined as the number of people who are not working and are looking for jobs divided by the total number of people who are working or looking for jobs). Over the same period aggregate output in USA fell by about 33 per cent. These events made economists think about the functioning of the economy in a new way. The fact that the economy may have long lasting unemployment had to be theorised about and explained. Keynes' book was an attempt in this direction. Unlike his predecessors, his approach was to examine the working of the economy in its entirety and examine the interdependence of the different sectors. The subject of macroeconomics was born.



Augmented Section

1.1 Emergence of Macroeconomics

Macroeconomics, as a separate branch of economics, emerged after the British economist John Maynard Keynes published his celebrated book The General Theory of Employment, Interest and Money in 1936. The dominant thinking in economics before Keynes was that all the labourers who are ready to work will find employment and all the factories will be working at their full capacity. This school of thought is known as the classical tradition. However, the Great **Depression** of 1929 and the subsequent years saw the output and employment levels in the countries of Europe and North America fall by huge amounts. It affected other countries of the world as well. Demand for goods in the market was low, many factories were lying idle, workers were thrown out of jobs. In USA, from 1929 to 1933, **unemployment rate** rose from 3 per cent to 25 per cent (unemployment rate may be defined as the number of people who are not working and are looking for jobs divided by the total number of people who are working or looking for jobs). Over the same period aggregate output in USA fell by about 33 per cent. These events made economists think about the functioning of the economy in a new way. The fact that the economy may have long lasting unemployment had to be theorised about and explained. Keynes' book was an attempt in this direction. Unlike his predecessors, his approach was to examine the working of the economy in its entirety and examine the interdependence of the different sectors. The subject of macroeconomics was born.

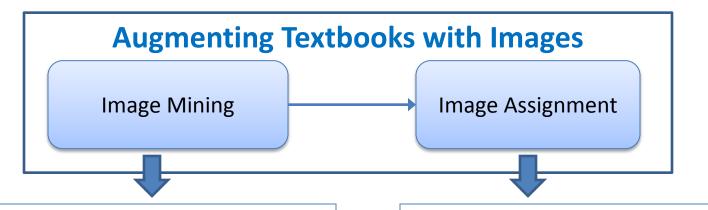


John Maynard Keynes



The Great Depression formed the backdrop against which Keynes's revolution took place. The image is Dorothea Lange's Migrant Mother depiction of destitute pea-pickers in California, taken in March 1936.





Obtain images relevant to each section using complementary methods

Comity: Leverage image search provided by search engines

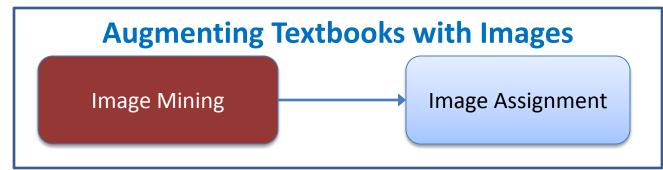
Affinity: Leverage image metadata on webpages

Allocate most relevant images to each section such that

- Each section is augmented with at most k images
- No image repeats across sections



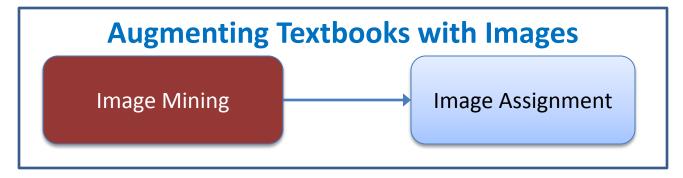
Comity



- Intuition: Combine results of a large number of short, but relevant queries
 - Search engines barf on long queries (such as entire section content)
- Identify key concepts present in a section, C
- Form two-concept and three-concept queries, Q
- For each q ∈ Q, obtain ranked list of images I(q) using image search
- Relevance score(i) of image i =
 Σ_q f(position of image in I(q), importance of concepts in q)

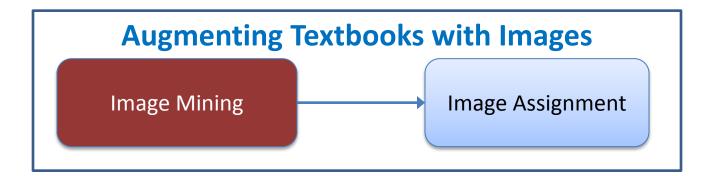


Affinity

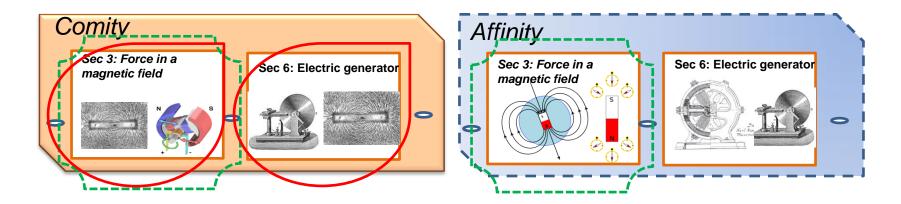


- Intuition: Authoritative pages contain authoritative images
- Identify top webpages that have high textual similarity with the given book section s
- Score each image *i* in these pages based on a similarity metric
 - Relevance(*i*, *s*) = *f*(metadata associated with the image *i*, key concepts in *s*)
 - Metadata: captions, content relevant to the image, etc.

Microsoft[®]

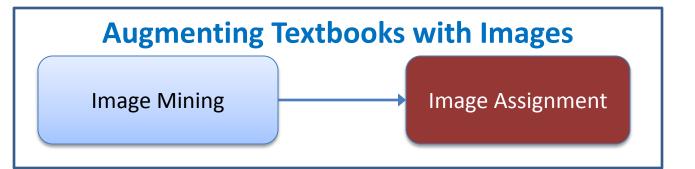


1. Complementary algorithms provide a broad selection of images for a section



2. But images can repeat across sections because of independent mining at section level





MaxRelevantImageAssignment

$$\max \sum_{i \in I} \sum_{j \in S} x_{ij} \cdot \lambda_{ij}$$
Relevance score of image i to section j

Total relevance score for the chapter: sum of relevance scores of images assigned

s.t.

$$x_{ij} \in \{0,1\} \ \forall i \in I \forall j \in S$$

$$\sum_{i \in I} x_{ij} \le K_j \ \forall j \in S$$

$$\sum_{j \in S} x_{ij} \le 1 \ \forall i \in I$$

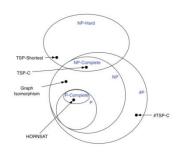
=1 if image i is selected for section j else 0

Constraint: At most K_j images can be assigned to section j

Constraint: An image can belong to at most one section



Solution Technique



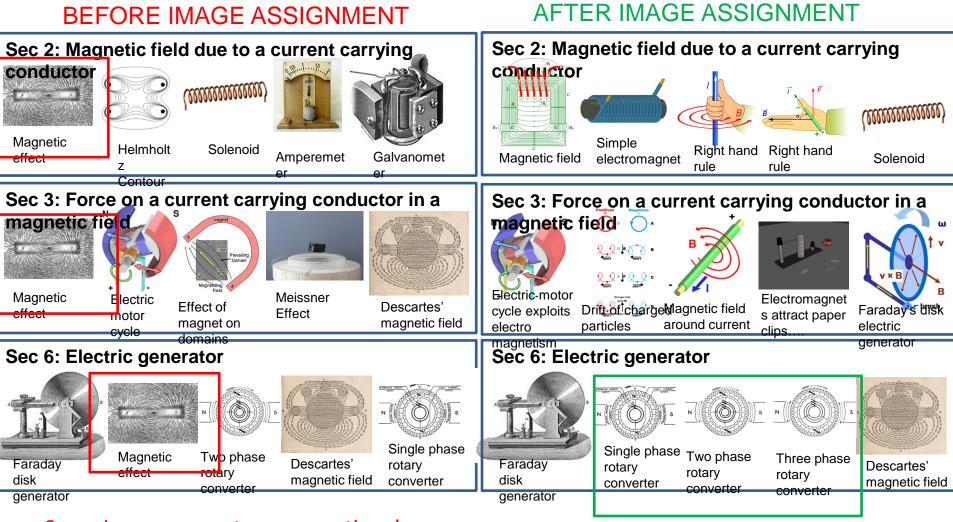
MaxRelevantImageAssignment can be solved optimally in polynomial time

Proof: Follows from an efficient reduction to the Maximum Weighted Bipartite Matching problem

(Algorithm immediate from the proof)



Value of Image Assignment



Same images repeat across sections!

Richer set of images to augment the section



Evaluation on NCERT Textbooks



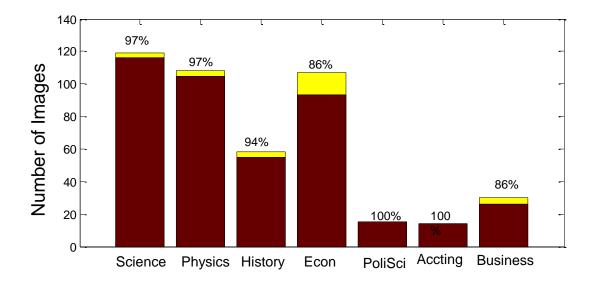
- User-study employing Amazon Mechanical Turk to judge the quality of results
- HIT (User task): A given image helpful for understanding the section?
- An image deemed helpful if the majority of 7 judges considered it so
- Helpfulness index:
 - Average of helpfulness score of the images over all sections

Agrawal et al. CIKM 2011.



Performance

The number above a bar indicate helpfulness index for the corresponding subject (% of images found helpful)



- 94% of images deemed helpful
- Performance maintained across subjects



Recap

Textbooks	Diagnostic tool to identify deficiencies	Augmenting book sections wi web content Add selective links to articles Add selective images Add selective videos
	Identify sections needing enrichment	
	Quantify comprehension burden on the reader	

- Technological solutions for
 - Diagnosing deficient sections
 - Mining and optimal placement of web objects (articles, images & videos)

sections with

 Promising results over High School textbooks across subjects and grades



Outline



- Importance of electronic textbooks
- Enriching textbooks through data mining
- Research opportunities
- Concluding thoughts



Textbook Augmentation



I have a feeling we're not in Kansas anymore.

- Deeper analysis to identify key concepts discussed in a section (Discourse analysis? Formal Concept Analysis?)
- Caption and placement of augmentations
- Extension to other multimedia types (audio, simulations)
- Modeling for "appropriateness" of augmentations
 - Mining of user-interactions



Broader Questions



- Social networking centered around an electronic textbook
- Complementarity of algorithmic solutions to the crowdsourcing approaches
 - Tools for capturing feedback on textbooks (errors, better explanations, supplementary material, etc.)
 - Trust and ranking
- Deployment issues:
 - Social, behavioral, legal, cultural, policy, and political issues
 - Quantifying impact



Outline



- Importance of electronic textbooks
- Enriching textbooks through data mining
- Research opportunities
- Concluding thoughts



Call to Action



MAGINE Almilennon

- Thomas Friedman: "Big breakthroughs happen when what is possible meets what is desperately necessary"
- The stage is set for data community to help revolutionize education
- The present audience can (and should) play key role

– We are hiring \bigcirc



References

[1] Rakesh Agrawal, Sreenivas Gollapudi, Krishnaram Kenthapadi, Nitish Srivastava, Raja Velu. "<u>Enriching Textbooks Through Data Mining</u>". <u>DEV 2010</u>.

[2] Rakesh Agrawal, Sreenivas Gollapudi, Anitha Kannan, Krishnaram Kenthapadi. "<u>Identifying</u> <u>Enrichment Candidates in Textbooks</u>". <u>WWW 2011</u>.

[3] Rakesh Agrawal, Sreenivas Gollapudi, Anitha Kannan, Krishnaram Kenthapadi. "<u>Enriching</u> <u>Textbooks With Images</u>". <u>CIKM 2011</u>.

[4] Rakesh Agrawal, Sunandan Chakraborty, Sreenivas Gollapudi, Anitha Kannan, Krishnaram Kenthapadi. "<u>Empowering Authors to Diagnose Comprehension Burden in Textbooks</u>". <u>KDD 2012</u>.

[5] Rakesh Agrawal, Maria Christoforaki, Sreenivas Gollapudi, Anitha Kannan, Krishnaram Kenthapadi, Adith Swaminathan. "<u>Augmenting Textbooks with Videos</u>". Working Paper. 2013.

[6] Rakesh Agrawal, Sreenivas Gollapudi, Anitha Kannan, Krishnaram Kenthapadi. "<u>Studying from</u> <u>Electronic Textbooks</u>". Working Paper. 2013.

[7] Ceren Budak, Rakesh Agrawal. "On participation in Group Chats in Twitter". WWW 2013.

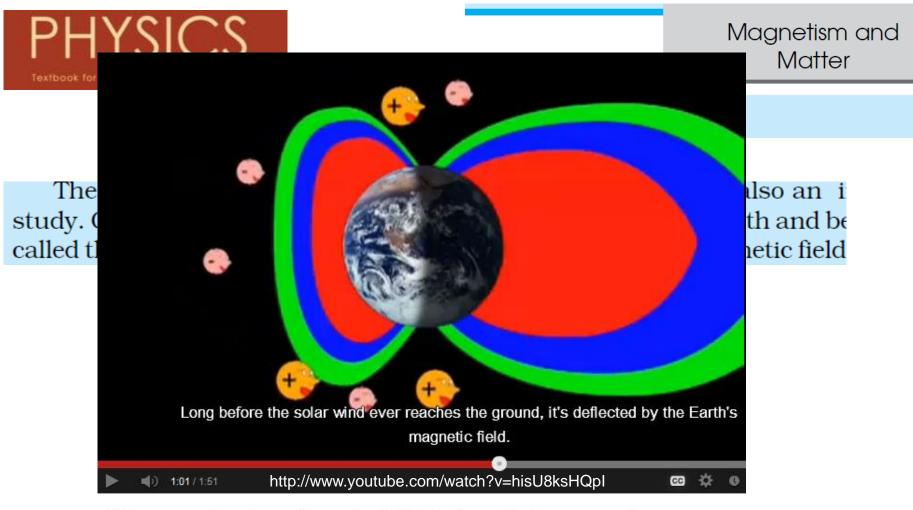


Thank you!





Augmenting with Videos



"Can you feel a solar wind?" (Ask an Astronomer)



Microsoft[®]

SpitzerScienceCenter 88 videos

Dr. Robert Hurt explains what a solar wind is, and how it affects us here on Earth.

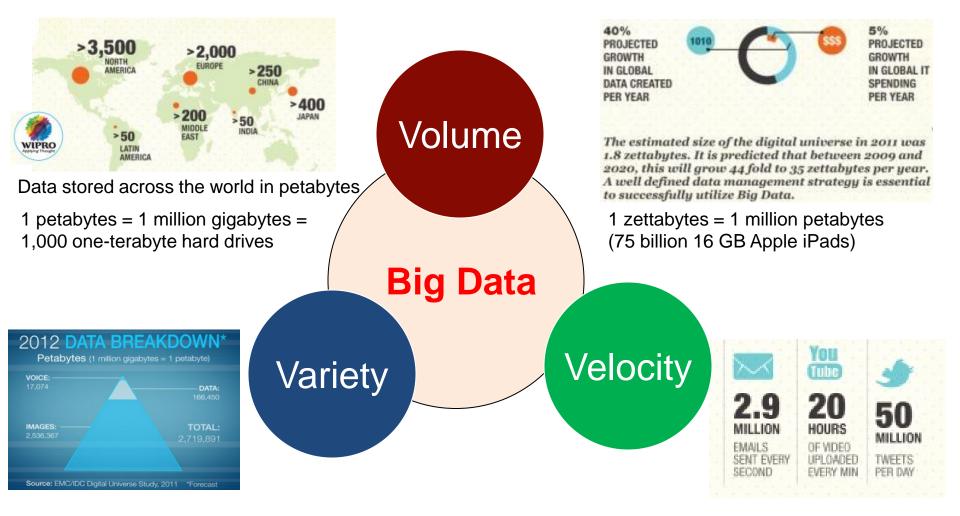
Improving Education



- Identification of ill-matched material
 - Test score = f (student ability, suitability of material)
 - Learning: Item Response Theory
- Collaborative translation and localization of educational material
- Analysis of new pedagogical approaches



Defining Big Data: 3 V's



Doug Laney. 3D Data Management: Controlling Data Volume, Velocity, and Variety. Meta. Feb. 2001. Microsoft^{*}